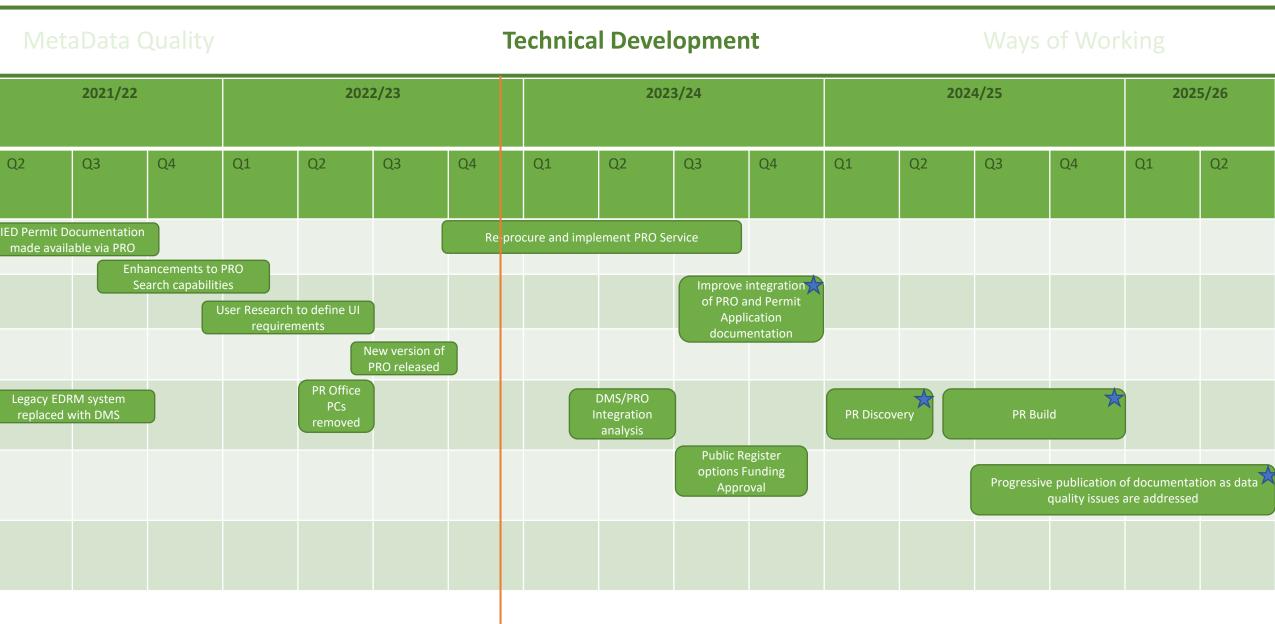
MetaData Quality 2021/22 2022/23 2023/24 2024/25 2025/26 Q3 Q4 Q1 Q2 Q3 Q4 Q1 Q2 Q3 Q4 Q1 Q2 Q3 Q4 Q1 Q2 Q2 4,000 staff trained in new EDM solution and correct tagging of Public Register PR quality Progressive improvements to MetaData Quality Project resource committed to Metadata Ops resource committed to Metadata quality

Protect: Official

Indicative Public Registers Outline Action Plan: March 2023



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Ways of Working 2021/22 2022/23 2023/24 2024/25 2025/26 Q3 Q4 Q2 Q1 Q3 Q2 Q4 Q1 Q3 Q4 Q2 Q4 Q1 Q3 Q1 Q2 Q2 Reviewed FOI/PR training made available to staff. Reprocure FOI/PR Ongoing delivery .. Procure FOI/PR case management system Review type and nature of RP Revise FOI process to reflect improved access to PRO Change programme established to migrate customers to improved on-line services

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