2023/24

Q3

Q4

Q1

Q2

PR quality

2022/23

Q3

Q4

Q1

Q2

Progressive improvements to MetaData Quality

**MetaData Quality** 

Q4

Q1

2021/22

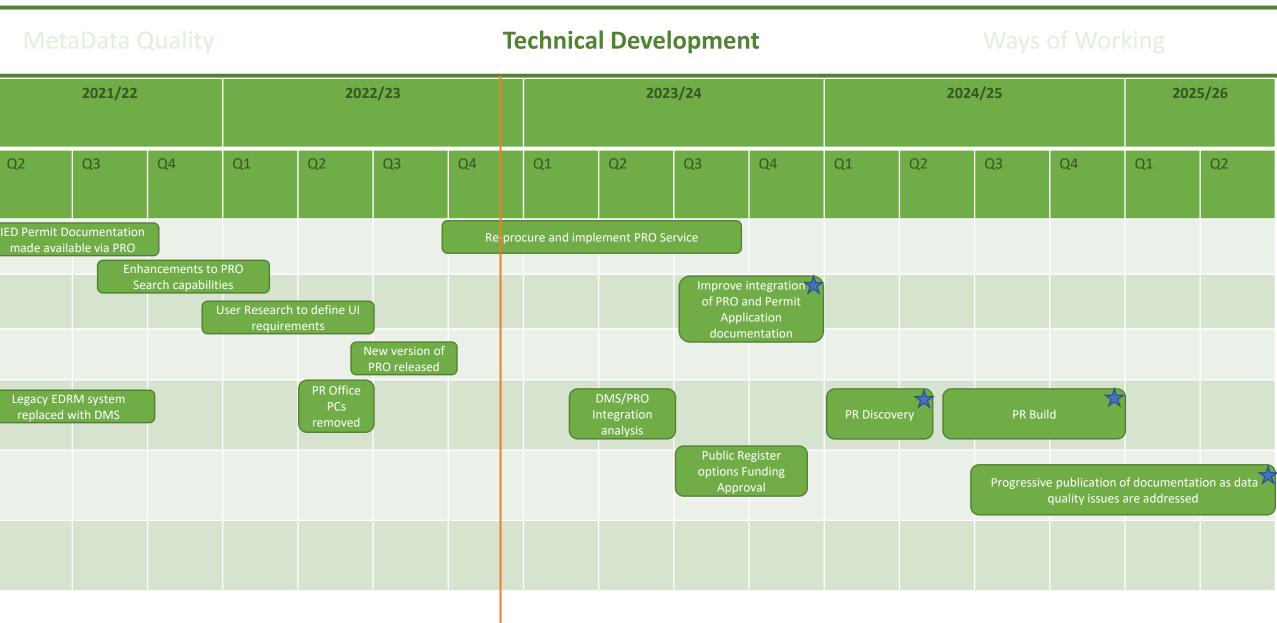
Q3

4,000 staff trained in new EDM solution and correct tagging of Public Register

Q2

**Protect: Official** 2024/25 2025/26 Q2 Q3 Q4 Q1 Q2 Project resource committed to Metadata Ops resource committed to Metadata quality

## **Indicative Public Registers Outline Action Plan: March 2023**



**Protect: Official** 

**Ways of Working** 2021/22 2022/23 2023/24 2024/25 2025/26 Q3 Q4 Q2 Q1 Q3 Q2 Q4 Q1 Q3 Q4 Q2 Q4 Q1 Q3 Q1 Q2 Q2 Reviewed FOI/PR training made available to staff. Reprocure FOI/PR Ongoing delivery .. Procure FOI/PR case management system Review type and nature of RP Revise FOI process to reflect improved access to PRO Change programme established to migrate customers to improved on-line services

**Protect: Official**